PROFESSIONAL DEVELOPMENT TRAINING

Supply Chain Management Training

1300 121 400

REQUEST QUOTE

1.0 DAY COURSE

Supply Chain Management requires the effective management of the flow of materials, information and finances as they move from supplier to manufacturer to wholesaler to retailer and finally to the consumer. To better compete in a global economy, organisations are finding that a well-managed supply chain is the key to managing cash flow and ultimately business success.

The PD Training Supply Chain Management Training Course gives you a comprehensive understanding of key concepts like finances, logistics, tracking, monitoring, inventory management and delivery of products and services to build enhanced supply chains. Your organisation can improve customer satisfaction, increase efficiencies and reduce costs by improving the management of your supply chain.

This valuable and practical training course is now available throughout Australia, including Brisbane, Sydney,, Melbourne, Canberra, Adelaide and Perth.

What You'll Gain:

Rapid global expansion, rising fuel costs, environmental concerns and interconnected businesses can all have a tremendous impact on corporate strategies and costs. Organisations can no longer ignore what happens outside their own four walls, making supply chain management a critical skill that is in-demand in the marketplace.

This Supply Chain Management training course from PD Training helps meet this demand by providing you with the key skill sets to understand and implement an effective supply chain solution. You'll gain a better understanding of the finances, logistics and delivery of products and services and how those processes lead to increased efficiencies and competitiveness, while maximising customer value and satisfaction.

Outcomes

By the end of this course, participants will be able to:

- Identify how supply chain management relates to:
    - Customer satisfaction
    - Improving performance
    - Lowering costs
    - Product development
- Define the terms:
    - Procurement
    - Upstream and downstream
    - Raw material
    - Forecasting
    - Carrying cost
    - Inventory
    - Order generation
    - Order taking
    - Order fulfillment
    - Returns management
- Understand the levels of supply chain management and their effects
    - Strategic
    - Tactical
    - Operational
- Comprehend the flows of supply chain management and data warehouses
    - Product flow
    - Information flow
    - Finances flow
- Take a look at inventory management
- Study supply chain groups
- Review tracking and monitoring methods
- Examine supply chain event management

Modules

Lesson 1: Getting Started

- Workshop Objectives

Lesson 2: Why Supply Chain Management?

- Action Plans & Evaluation Forms

- Customer Satisfaction
- Improving Performance
- Lowering Costs
- Product Development
- Case Study

Lesson 3: Key Terms I

- Procurement
- Upstream & Downstream
- Raw Material
- Forecasting
- Carrying Cost
- Case Study

Lesson 4: Key Terms II

- Inventory
- Order Generation
- Order Taking
- Order Fulfillment
- Returns Management
- Case Study

Lesson 5: Three Levels of Supply Chain Management

- Strategic Level
- Tactical Level
- Operational Level
- Bullwhip Effect
- Case Study

Lesson 6: Five Stages of Supply Chain Management

- Plan
- Source
- Make
- Deliver
- Return
- Case Study

Lesson 7: The Flows of Supply Chain Management

- The Product Flow
- The Information Flow
- The Finances Flow
- Data Warehouses
- Case Study

Lesson 8: Inventory Management

- Levels of Inventory
- Just-In-Time Inventory
- Keeping Accurate Records
- Inventory Calculator
- Case Study

Lesson 9: Supply Chain Groups

- The Suppliers
- The Producers
- The Customers
- The Customer's Customers
- Case Study

Lesson 10: Tracking and Monitoring

- Dashboard
- RFID's
- Alert Generation
- Stock Keeping Unit (SKU)
- Case Study

Lesson 11: Supply Chain Event Management

- Inventory Alerts
- Supplier Alerts
- Bottlenecking

Lesson 12: Wrapping Up

- Words from the Wise
- Lessons Learned

- Being Proactive
- Case Study

Talk to our expert team

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