

## MICROSOFT OUTLOOK 2013 ADVANCED

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**COURSE LENGTH: 1.0 DAYS**

Developing advanced skills in MS Outlook 2013 requires an in-depth understanding of customising profiles, managing and merging data, performing complex calendar tasks, using advanced email tasks and more.

The PD Training Microsoft Outlook 2013 Advanced Training Course empowers participants with a deep understanding and the skills required to implement the more advanced functions of Outlook 2013 so you can communicate, collaborate and manage your tasks much more efficiently.

This highly valuable and practical training course is now available throughout Australia, including Brisbane, Sydney, Melbourne, Adelaide, Canberra, Parramatta and Perth and also via instructor-led online training.

Contact us today for a [group quote](#).

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## MICROSOFT OUTLOOK 2013 ADVANCED COURSE OUTLINE

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### FOREWORD

Outlook 2013 helps you to manage, organise and communicate easily and effectively. Outlook 2013 Advanced Training Course is designed for advanced learners who have basic knowledge of the application.

This comprehensive training course includes skill development in formatting messages, prioritising, tracking options, customising messages, working with RSS feeds, printing from Outlook, managing data, and using advanced calendar tasks.

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### OUTCOMES

This extensive training course helps participants develop advanced skills in Outlook 2013 through understanding and practice so that they gain mastery over it.

**After completing this course, participants will have learned to:**

- ▶ Format fonts and paragraphs
- ▶ Use styles and themes
- ▶ Alter stationary options
- ▶ Use various categories
- ▶ Add screenshots and pictures
- ▶ Delay delivery of emails
- ▶ Add voting buttons to emails
- ▶ Use email tracking options
- ▶ Enable junk mail filter
- ▶ Enable the phishing filter
- ▶ Modify safe and blocked senders list
- ▶ Create a recurring appointment, meeting requests, and additional calendars
- ▶ Use Colour-coding
- ▶ Create and editing a note

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### MODULES

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## Lesson 1: Getting Started

- ▶ Housekeeping Items
- ▶ Pre-Assignment Review
- ▶ Workshop Objectives
- ▶ The Parking Lot
- ▶ Action Plan

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## Lesson 2: Working with Messages

- ▶ Formatting Fonts and Paragraphs
- ▶ Using Styles and Themes
- ▶ Adding Pictures or Screenshots
- ▶ Using Spell Check
- ▶ Using the Other Review Options
- ▶ Lesson Two: Review Questions

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## Lesson 3: Customising Your Profile

- ▶ Setting up a Signature
- ▶ Changing Stationery Options
- ▶ Enabling or Disabling Automatic Spell Check
- ▶ Using Categories
- ▶ Lesson Three: Review Questions

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## Lesson 4: Advanced E-Mail Tasks

- ▶ Adding Voting Buttons
- ▶ Setting the Priority
- ▶ Using Tracking Options
- ▶ Delaying Delivery
- ▶ Directing Replies
- ▶ Lesson Four: Review Questions

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## Lesson 5: Managing Junk Mail

- ▶ About the Junk Mail Filter
- ▶ Enabling Junk Mail Filtering
- ▶ Enabling the Phishing Filter
- ▶ Modifying Safe and Blocked Senders Lists
- ▶ Marking a Message as Junk or Not Junk
- ▶ Lesson Five: Review Questions

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## Lesson 6: Advanced Calendar Tasks

- ▶ Creating a Recurring Appointment
- ▶ Creating a Meeting Request
- ▶ Tracking Meeting Responses
- ▶ Colour-Coding Appointments
- ▶ Changing Calendar Options
- ▶ About Calendar Groups
- ▶ Lesson Six: Review Questions

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## Lesson 7: Doing More with Tasks

- ▶ Create a Recurring Task
- ▶ Assigning a Task
- ▶ Using the Details Tab
- ▶ Setting Task Options
- ▶ Lesson Seven: Review Questions

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## Lesson 8: Using Notes

- ▶ Opening the Notes Folder
- ▶ Create a Note
- ▶ Editing a Note
- ▶ Colour-Coding a Note
- ▶ Changing Note Views
- ▶ Lesson Eight: Review Questions

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## Lesson 9: Viewing RSS Feeds

- ▶ Adding an RSS Feed
- ▶ Modifying or Deleting RSS Feeds
- ▶ Viewing a Feed
- ▶ Working with Feed Items
- ▶ Lesson Nine: Review Questions

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## Lesson 10: Printing

- ▶ Printing Attachments
- ▶ Printing Multiple Messages
- ▶ Printing Calendars
- ▶ Printing Multiple Contact Records
- ▶ Printing Tasks
- ▶ Printing Multiple Notes
- ▶ Lesson Ten: Review Questions

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## Lesson 11: Managing Outlook Data

- ▶ Cleaning Up Folders
- ▶ Using Mailbox Cleanup
- ▶ Understanding Data Configurations
- ▶ Archiving Data
- ▶ Backing Up Data
- ▶ Working with PST Files
- ▶ Lesson Eleven: Review Questions

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## Lesson 12: Wrapping Up

- ▶ Words from the Wise
- ▶ Review of Parking Lot
- ▶ Lessons Learned
- ▶ Completion of Action Plans and Evaluations

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## WEB LINKS

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- ▶ [View this course online](#)
- ▶ [In-house Training Instant Quote](#)