

## MENTORING TRAINING

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**COURSE LENGTH: 1.0 DAYS**

Many organisations are implementing formalised mentoring programs among staff. Implementing a mentorship program that is both successful and rewarding is achieved by teaching the mentor specific behaviours for fostering a purposeful mentoring relationship.

The PD Training Mentoring Training Course assists mentors to gain important skills in mentoring like goal setting, identifying personality strengths and weaknesses, how to give criticism and much more, so that you can become an effective and successful mentor.

This dynamic training course is available now throughout Australia, including Brisbane, Sydney, Melbourne, Parramatta, Adelaide, Canberra and Perth.

Contact us today for a group quote.

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## MENTORING TRAINING COURSE OUTLINE

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### FOREWORD

Mentoring isn't what it used to be. In today's high-tech, global economy, the days of stiff hierarchy and loyalty to the status quo are long gone.

Today's mentors understand that they have as much to gain from building close working relationships and sharing their experience with others as they have to give. Whether you are entering an informal arrangement or a formal training program, learn how to make mentoring more meaningful for everyone.

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### OUTCOMES

**After completing this course participants will be able to:**

- Describe mentoring & its application in today's workplace
  - Practice mentoring in the development of other people
  - Create, maintain & transition a mentoring relationship
  - Master specific behaviours to maximise the impact of a mentoring relationship
  - Determine which behaviours to stay away from in a mentoring relationship
  - Apply mentoring to improve the workplace
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### MODULES

#### Lesson 1: What is Mentoring & Why it Matters

- What Mentors do
- The enabling Mentor
- Mentoring today
- What does mentoring look like?
- The power of relationships in our lives
- Mentors care beyond the work
- A mentor goes above and beyond
- Part summary

#### Lesson 2: Creating a Mentoring Relationship

- Stages of development
- Where to begin
- The Mentoring Match
- Determining Mentee expectations
- Developing a partnership
- Guiding principles
- Creating a Mentor/Mentee Agreement
- Two-Way Mentoring / Reverse Mentoring
- Part summary

#### Lesson 3: Maintaining a Mentoring Relationship

- Adopting a change attitude
- Managing change
- Coping mechanisms
- Mirroring
- Validation
- It's rarely black or white
- Progressive adaptation

#### Lesson 4: Navigating the Mentoring Relationship

- Effective mentoring tools
- Shifting context
- Active listening
- Naming feelings
- Listening for motivation
- Constructive confrontation
- Information that has positive impact

- Part summary

- Giving permission
- Being genuinely curious
- Part summary

### Lesson 5: Fine Tuning & Transitioning the Mentoring Relationship

- Fine Tuning and transitioning
- Potential pitfall one: giving criticism
- Potential pitfall two: giving advice
- Potential Pitfall three: trying to rescue
- Transitioning the relationship
- Part summary

### Lesson 6: Conclusion

- Course review
- Planning engagement with the mentees
- Post course assessment if required

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## WEB LINKS

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- [View this course online](#)
- [In-house Training Instant Quote](#)