

LEAN SIX SIGMA CHAMPIONS

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COURSE LENGTH: 1.0 DAYS

A Lean Six Sigma Champion has important responsibilities in the implementation of a Lean Six Sigma project including project selection, team selection, progress tracking and team member management. The PD Training Lean Six Sigma Management Champions Training Course provides participants an in-depth understanding and training in the implementation of Lean Six Sigma methodologies for the successful application of a new LSS project.

Lean Six Sigma Champions are required to have expertise in LSS so that they can plan, select, implement and manage a LSS project efficiently. The role of a Champion includes generating project ideas, prioritising them, assigning them to Belts and tracking and managing them through completion.

This training course is delivered by Lean Six Sigma experts and is available throughout Australia, including Brisbane, Sydney, Parramatta, Melbourne, Adelaide, Canberra and Perth.

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LEAN SIX SIGMA CHAMPIONS COURSE OUTLINE

FOREWORD

This course has been designed to build your knowledge and ability to manage a Business Process Improvement initiative through the use of Lean Six Sigma methodologies.

While you will not be a practitioner of the technical skill sets of these methodologies, you must develop a working knowledge of the capabilities such that you can recognise where and how they can be applied to improve the business processes you manage.

As a Champion you will also be responsible for driving and inspiring change in your company.

Improvements require change – people don't like to change – you will be tasked to see that they respond positively to the necessary changes. We will give you some guidance in that area.

The main focus of a Lean Six Sigma program is “the process”. Business is conducted through a series of processes yielding what your customers desire. By taking this course you will have a well rounded understanding of the approach your company is taking to implement these methodologies and improve your business. You will also be prepared to make significant contributions in this regard.

OUTCOMES

This Six Sigma course prepares senior staff in the organisation to successfully sponsor and steer Six Sigma initiatives.

Participants will develop an understanding of the strategies, methodologies and tools employed by the Six Sigma projects, and have enough understanding to provide clear guidance and direction to project teams and their 'Belted' managers.

As well as high level understanding the course will provide some technical information in Six Sigma methodologies including:

- Process Management
- Lean Principles
- Six Sigma - DMAIC
- responsibilities of Project Champions

MODULES

Lesson 1: Opening

- Competition

Lesson 2: Process Management

- Definitions
- Process Ownership
- Cost of Poor Quality

Lesson 3: Lean Principles

- Seven Areas of Waste
- Value Stream Analysis
- 5S Principles
- Poke-Yoke Methods

Lesson 4: Six Sigma

- Define Phase
- Measure Phase
- Analyse Phase
- Improve Phase
- Control Phase

Lesson 5: Champion Responsibilities

- Managing People through Change
- Project & Candidate Selection
- Project Tracking
- Communication & Recognition

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WEB LINKS

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